

Grand Prairie Credit Union

NEWSLETTER

JANUARY 1, 2022

www.gncreditunion.org

Email: grandprairiecu@sbcglobal.net

2022 HOLIDAY CLOSURES

Monday, Jan 3 New Year's
Monday Jan 17 Dr. Martin Luther King Day
Monday, Feb 21 Presidents Day
Monday May 30 Memorial Day
Monday, June 20 Juneteenth Day
Monday, July 4 Independence Day
Monday, Sept. 5 Labor Day
Monday, Oct. 10 Columbus Day
Friday, Nov. 11 Veterans Day
Thursday & Friday, Nov 24&25 Thanksgiving

Friday & Monday, Dec. 23 & 26 Christmas Day
Friday, December 30th, we will be open but will close at 1:00pm.
Monday, Jan 2, 2023 New Year's Day

Contact us at:

Phone # 972-262-7935
Fax # 972-263-5265
VRU # 972-262-3544
or 1-800-268-4727

UPDATING INFORMATION

Please let us know if you have a new name, address, telephone number and / or email address. It is extremely important you update your contact information with the credit union to ensure successful correspondence.

TRAVEL NOTIFICATIONS CREDIT & DEBIT CARDS

If you will be traveling, please call the credit union to place a Travel Notification on your credit and/or debit card(s). We will inform FALCON of your plans which may prevent your card(s) from being blocked while you are out of town. If you have any questions, please contact the credit union at 972-262-7935.

The following documents are available for review at the credit union: The most recent annual audit, certain policies, statement of financial condition, the IRS Form 990 as well as the credit union articles of incorporation and bylaws



ANNUAL MEETING NOTICE

The annual meeting will be held Thursday, February 17, 2022 at 7:00pm in the City Council Chambers located at Grand Prairie City Hall, 300 W. Main St. Due to COVID-19 restrictions, refreshments will not be served this year. Therefore, we will have larger cash prizes! The purpose of this meeting is to report the financial results for 2021, elect 2 Board members and to conduct any new business that may come before the Board. Also, each member will be eligible to win **CASH PRIZES** and the **GRAND PRIZE**. Each attendee will receive a **gold Presidential \$1.00**. Come and enjoy **FUN** and **CASH PRIZES**!



FEE CHANGES

Changes to the following fees will be effective **March 1, 2022**.

Insufficient Funds Fee	\$35.00 per item
ATM Negative Balance Fee	\$35.00 per item
Wire Transfers (Outgoing)	\$25.00 each Domestic
Overdraft Transfer	\$5.00 per transfer
Paper Statement Fee	\$5.00 per statement
Debit Card Balance Inquiry	\$1.00
Withdrawal @ Foreign ATM	\$2.00
Business Accounts	\$35.00 per month

Financial Report as of December 31, 2021

Assets.....	\$21,382,902
Shares.....	\$19,303,591
Loans.....	\$ 8,473,653

TEXAS CREDIT UNION DEPARTMENT COMPLAINT NOTICE

This credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with Grand Prairie Credit Union, you should first contact the credit union. If the dispute is not resolved to your satisfaction, you may file a complaint against the Credit Union by contacting the Texas Credit Union Department through one of the means indicated below:

US Mail: Texas Credit Union Department
914 E. Anderson Lane
Austin, TX 78752-1699

Phone: 512-837-9236

E-Mail – complaints@tud.tx.gov

Website- www.tud.texas.gov



WHAT'S NEW

UPGRADED BILL PAY SYSTEM

We are upgrading our Bill Payment system and changing to a Single Sign On (SSO) process effective **January 20, 2022**. Therefore it, will have a different appearance. It will be more user friendly and once your logged onto Home Banking, will not require a separate sign on process to access Bill Pay. The single sign on process will begin **January 4, 2022** but you won't see any changes to the site until **January 20, 2022**. If you are currently using our Bill payment system, all existing payees will transfer to the new system so there is no need to re-enter them. If you are currently enrolled but did not have any payees listed, you will need to re-enroll through the website.

Bill Pay will be unavailable from **January 18, 2022 at 12:00PM CST until January 20, 2022 at 8:00AM CST** for the conversion. Payment history WILL NOT convert over so if that is something you want or need, I urge you to print your payment histories before **January 18, 2022**. Should you have any questions, please call us at 972-262-7935.



MEMBER FIRST MORTGAGE

We are excited to announce we have a new Mortgage Company ready to serve you! Member First Mortgage offers a full array of mortgage products to fit your needs. Today's interest rates are incredibly low so contact the credit union for more information.



THE GIFT OF MEMBERSHIP

Let your family in on a good thing, membership with the credit union. If you are a primary member of the credit union, members of your family are eligible to join. Not only is it a perfect way to teach your children or grandchildren the benefits and responsibility of saving regularly, but it's a great way to share the same competitive rates and low-cost services with the rest of your family. For more information on how your family can join, contact the credit union.



ANIMAL FACTS

The only continent without reptiles or snakes is Antarctica.



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